

Privacy declaration

Lastminute Sailing respects your right to privacy. We protect your personal data and do not sell it to third parties. With this privacy statement we let you know how we collect data and what we do with your data.

Your personal information is safe with Lastminute Sailing

We appreciate the trust you place in us and that is the reason for us to handle the personal data that you provide to us with the utmost care. When you book a holiday on the Lastminute Sailing website, your data is protected from third parties. We use modern techniques; the Secure Socket Layer (SSL). Your data and the data of fellow travelers will be protected and treated confidentially at all times.

General Data Protection Regulation (GDPR)

When you provide data to Lastminute Sailing, we comply with the laws and regulations, including the General Data Protection Regulation. This law provides rules regarding the processing and protection of your personal data.

What data do we collect?

Lastminute Sailing processes your personal data when you book a sailing holiday, when you inquire or show interest in one of our sailing holidays or when you provide us with the data yourself. This can be the following data:

When booking

Details about you: first and last name, address, gender, date of birth

For some of the trips we also ask: nationality, official first names according to passport, place of birth, passport number;

Telephone number: in many cases we will contact you about your holiday or course.

E-mail address: you will receive an e-mail to confirm your booking(s), to provide information for the trip.

Identification documents: for recording one part of the trips, additional personal data is required, such as passport number, nationality, official first names according to passport and place of birth.

Payment details: you pay for your trip via bank transfer, your details are stored in our administration to be able to link the payment to your booking.

Fellow travelers: when you book a group or family holiday abroad, in many cases we need your fellow travelers' first and last name, gender, date of birth, nationality, official first names, place of birth and passport number.

Stay at home: while traveling, we may need to contact a stay at home. We therefore ask you to enter a telephone number of the person staying at home in the booking form, so that we can contact you in the event of an emergency.

With an information or quotation request we can ask for
Details about you: first and last name, address, gender

Phone number: in many cases we will contact you about your holiday

E-mail address: you will receive e-mail to confirm your booking(s), provide information for the course or trip and with an invoice.

We also use this information from you

During your contact with us: data that you actively provide, for example by email and/or telephone. Think of your questions, comments, complaints, previous and related courses and holidays, sailing licenses and diplomas that are important or feedback that you send to us. This

may also include your interests, travel preferences and survey responses.

Your use of our website: this concerns information about the use of our website and/or social media pages, IP addresses and information that you can post on social media.

Applications: When you apply to us, we will record your resume, work history, education information and the position you are applying for.

Special Types of Information: In some circumstances, we may need to collect information from you that is considered sensitive. In particular, data about your health. Passing on your nutritional needs and medical/physical conditions is important for the responsible execution of a sailing holiday with possible adjustments by our skippers.

Special or sensitive personal data that we process

We do not intend to collect data from people under the age of 16. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at contact@lastminute-sailing.com and we will delete this information.

For what purpose do we use the data?

To enable contact with you, to answer your questions, to offer and improve our desired service and above all to give you an unforgettable sailing holiday.

To make a holiday possible:

To be able to answer your questions, to be able to consult, for the mandatory crew list that is on board every boat, to be able to reach people who stay at home in emergencies, to grant rebooking discounts and to invoice you.

To answer your questions and inform you with marketing communications:

We use your data to contact you and answer your questions with explanations or quotations. And also to keep you informed about suitable or new sailing trips and sometimes offers that we think are interesting or relevant to you.

To personalize your customer experience and improve our service:

We use your information to provide you with a more personalized service. This may include personalizing the email messages we send you, only sending you ads that we believe will enhance your vacation experience. But also to better attune our explanation in information packages, mail and website to trends and wishes.

To comply with our legal obligations:

In certain circumstances we will have to use your information to comply with our legal obligations, for example for administration.

Foundations

On the basis of legislation, we must indicate which so-called principles are used when processing your personal data. In our case, we process data on the basis of 1) an agreement, 2) a legitimate interest of Lastminute Sailing, 3) a given consent and 4) in connection with a legal obligation.

Share with third parties

In order to make our trips possible, it is necessary that we make your personal data available to our suppliers or third parties, who provide the final products and services that you have booked with us. This includes, for example, owners of the yachts, local port authorities, the suppliers for our administration system and partners for sending mail and e-mail. We make agreements with these partners (processors) to guarantee the security of your data.

We will never provide your personal data to persons or companies for commercial exploitation without your permission. When you travel abroad, we may be required (by government authorities at points of departure and arrival) to provide and process your personal data for

border control, immigration, security, anti-terrorism and other purposes deemed appropriate. Even if the provision of data is not mandatory, we may still decide to assist government authorities.

How long do we keep your data?

We keep your personal data for as long as is reasonably necessary for the purposes as described here. On the basis of, among other things, legislation, it may be necessary for us to keep data for longer.

Every year we look for ways to limit the amount of information we have and the length of time we keep it. By law, we must keep basic information about booking and our customers for seven years for legal liability and tax purposes.

Security of your data

We have appropriate technical measures to protect personal data against loss or other forms of unlawful processing. These measures, including encryption through an SSL certificate and password policy, pseudonymization and encryption if necessary, and employee education ensure a level of security that is appropriate for the data we process.

Rights

When we process data on the basis of your consent, you always have the right to withdraw your consent, after which we will no longer process your data. Withdrawing this consent does not affect the lawfulness of our data processing based on your consent, which took place before this withdrawal.

You also have the right to inspect your personal data and the right to rectify your personal data. If you want to know which personal data we process about you, you can do this via contact@lastminute-sailing.com. If your data is incorrect, incomplete or irrelevant, you can request us to change or supplement your data.

In addition, you have a right to erasure of your personal data, a right to restrict processing and a right to object to the processing. In addition, you have the right to transfer or make transferable your data. You can also submit a written request for this by email.

We may ask you to identify yourself before we comply with such a request.

Lastminute Sailing contains links to other websites. Lastminute Sailing cannot be held responsible for the privacy of other websites.

Cookies

Lastminute Sailing uses cookies. A cookie is a text file that is stored on the hard drive of your computer. You can read more background information about the types of cookies that Lastminute Sailing uses in our [cookie policy](#).

Ads

We use external advertising technologies from Google and Facebook to gain insight into the behavior of visitors to our website. The purpose of this is to determine the effectiveness of Internet advertising on the sites of third parties. For this we use cookies that are supplied and placed by us. These cookies are aimed at determining through which external website you came to our site and whether this leads to contact. Based on the data, the effectiveness of our internet advertisements on third-party websites can be determined. In addition, the cookies record visitor behavior on our website for analysis and to assign visitors a profile. When the relevant visitor comes to a website within our partner's network, an advertisement is shown based on the designated profile. In both cases, we pass on the website usage of visitors to our website to the servers of Google or Facebook. Also, in both cases, the information collected on our behalf and maintained through this technology is not personally identifiable.

Would you like to know more about how Lastminute Sailing handles your data? Then you can send an email to contact@lastminute-sailing.com

Amendments

We reserve the right to make changes to the privacy statement. Therefore, regularly check this page for the current privacy policy.